



NB.KA.RO.DPSP / 1100 / AMC-Security Services/ 2021-22

15 November 2021

## NOTICE INVITING TENDER

M/s

Dear Sir

### **Tender for Annual Maintenance contract for providing "Security Services of Unarmed Security Guards at the NABARD Karnataka Regional Office and staff Quarters for the years 2022 & 2023.**

National Bank for Agriculture and Rural Development (NABARD) invites e-tender in two parts from all eligible bidders for the captioned Annual Maintenance Contract works, as per the terms and conditions contained in the tender.

2. The e-tender will be available to the bidders/contractors on e-procurement portal of NABARD (<https://nabard.eproc.in/>) for download from 10:00 hrs on 15 November 2021. Tender document may also be downloaded from NABARD's website: [www.nabard.org](http://www.nabard.org) as well as from the Central Public Procurement Portal.

3. This is an e-tender and all prospective bidders interested to bid, must apply online through NABARD e-procurement site- <https://nabard.eproc.in/>. For this purpose, the tenderers will be required to register themselves on e-procurement portal of NABARD and create user ID and password. The bidder shall submit two separate e-bids for the work- Technical bid and Price/Financial bid. Tenders may be submitted online not later than 14:00 hrs. on 06 December 2021. Technical bids shall be opened online on 06 December 2021 at 15:00 hrs. at the Office of Chief General Manager, NABARD Karnataka Regional Office, Bengaluru- 560009.

4. The Financial Bid shall be opened at a later date after detailed evaluation of the technical bid. The date of opening of Financial Bid shall be intimated separately to the technically qualified bidders only.

5. For more information regarding e-bid process and procedure of submission of e-bid, bidders may follow 'Bidding Manual' available on e-Procurement portal of NABARD or seek assistance of Help Desk / Support Team of M/s C1 India Pvt. Ltd., the facilitating agency, engaged by NABARD for e-procurement process.

6. Tenderers are advised to submit e-tender (e-bids) through eProcurement portal of NABARD

National Bank for Agriculture and Rural Development

कर्नाटक क्षेत्रीय कार्यालय

'नाबार्ड टावर', #46 केंपेगौडा रोड, बेंगलुरु- 560 009: +91 80 22223125, 080 22130532 • फ़ैक्स: +080 22222148 • ई मेल: bangalore@nabard.org

Karnataka Regional Office:

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(<https://nabard.eproc.in/>) only, after carefully following the instructions related to systems and procedures as indicated on the link and step-wise tutorials (Vendor Guide) provided for submission of e-bids. Tenderers can upload their tender documents directly from their PC in the designated folder created for them in On-line Bid form. Please refer the section on uploading various Tender documents in the help guide provided in the Bidding Manual (Vendor Guide) available in the home page at NABARD e-Procurement portal. In case of any further guidance, help and support while submission of e-bids, NABARD has engaged M/s C1 India Pvt. Ltd. As a facilitating agency who have created exclusive 'Help Desk' / 'Support Team' for facilitation of bidders.

Their contact details are mentioned as under:

- i. Fairlin Jivin 0124-4302000 ext 112 , email- fairlin.jivin@c1india.com
- ii. Ujwala Shimpi 0124-4302000 ext 114 , email id- ujwala.shimpi@c1india.com
- iii. Saranraj Niacker 0124-4302000 ext 110 , email id- sararaj.naicker@c1india.com
- iv. All the email to be CC marked to [dpsp.bangalore@nabard.org](mailto:dpsp.bangalore@nabard.org)
- v. Any clarification with regards to the tender or tender uploading may also be contacted at 080 2207 6 564/554

7. Instructions regarding Technical Bid, Financial Bid, electronic bid (e-bid) submission process and description & scope of work and the services required have been elaborated in the Terms and Conditions of the tender and other parts of the tender document.

8. It must be noted that the only Bidders who are willing to enter into Integrity Pact (IP) with the Bank on every stage of bidding, will be eligible to participate in the bidding process. Tenderer must implement Integrity Pact (IP) in the prescribed format in all phases of the contract. (<http://www.cvc.nic.in>)

9. **Earnest Money Deposit:-** All bidders are required to deposit Earnest Money Deposit of Rs. 50,000/-, through **online** fund transfer only, in favour of NABARD as per the details given below:

| Particulars               | Account Details                                     |
|---------------------------|---|
| NAME OF THE ACCOUNT       | NATIONAL BANK FOR AGRICULTURE AND RURAL DEVELOPMENT |
| BANK ACCOUNT NUMBER (VAN) | NABADMN03   |
| NAME OF THE BANK          | NABARD  |
| NAME OF THE BRANCH        | HEAD OFFICE, MUMBAI                                 |
| IFSC                      | राष्ट्रीय कृषि और ग्रामीण विकास बैंक<br>NBRD0000002 |

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**Note:** Please attach documentary evidence of deposit in the form of UTR / Receipt Voucher along with the technical bid. **Tender without EMD shall be rejected.** However, MSEs as defined in MSE Procurement Policy issued by GoI or bidders who are registered with Central Procurement Organizations or empanelled with NABARD itself, are exempted from submission of prescribed EMD for the tender.

**10. A pre-bid meeting has been arranged NABARD, Karnataka Regional Office, Kempe Gowda Road, Bengaluru- 560009 on 29 November 2021 at 15.30 hrs** in presence of Bank's Officials to guide the tenderers about the scope of work and clarify the questions of the prospective bidders. The contractors are requested to participate in the scheduled pre-bid meeting. The contractors are advised to conduct a site survey and satisfy themselves about the overall feasibility of work. The clarifications given in pre bid meeting will also form part of tender document and will be uploaded on the website. NABARD reserves the right to revise the Price Bid after pre-bid meeting, if required, and same will be uploaded on website.

11. The Financial Bid should not contain any conditions whatsoever and any such conditional bids received shall be rejected.

12. NABARD does not bind itself to accept the lowest bid (L1).

13. The decision of the bank shall be final and binding with regard to technical and financial bids and the e-tendering process.

14. The tender will be rejected, if any bidder proposes any deviation from the prescribed technical criteria requirement.

15. The bids shall remain valid and open for acceptance for 3 months from the date of opening of price/ financial bid.

16. All documents that comprise the offer should be signed and sealed by the firm, as a token of acceptance to the terms and conditions specified in the tender.

17. NABARD reserves the right to accept or reject any /all tender/s in part or whole of any firm / firms without assigning any reasons whatsoever. The decision of the Bank in this regard shall be final. In the event of intending tenderers failure to satisfy the bank, the bank reserves the right to reject the tender.

राष्ट्रीय कृषि और ग्रामीण विकास बैंक

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18. NABARD reserves right to change/modify/amend any or all provisions of the tender document. Such revision/amendment or corrigendum/addendum, if any, will be made available on NABARD's e-Procurement portal and NABARD's website only.

Yours Faithfully

**Sd/-**  
**(R K Dudihalli)**  
**Deputy General Manager**

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