Response to Pre-Bid Queries for EOI on Grant Management Portal

Sl.No	Page.No	Clause	EOI Term	Clarification Sought	NABARD's Responses
1	21	Section IV-Point 1.1.	1. The Company should be registered as Tech Start up and should have received DPIIT recognition; It should be in the business of providing IT services and solutions.

2. The Company should be either incorporated in Maharashtra or having its Head Office in Mumbai | Requested to modify/change the clause 1. to allow in the business of providing IT services and solutions to participate in the EOI.

2. Request to allow other States registered and having muliple offices across India and also Mumbai. | 1. NABARD shall follow the terms and conditions as defined in EOI document.
2. The Company has its office in Mumbai may be considered based on the strength of the team of professionals and the solution offered. |
2	21	Section IV-Point 1.3.and Point 2.1.	3. Minimum 5 years' experience in implementing the Grant Management Systems with CSR/Government agencies/ banks	1. Companies expereinces in the BFSI domain, successfully implemented various solutions, including Document Management Systems, Account Opening, Loan Origination Systems, Loan Management Systems, Service Request Management Systems, Trade Finance, Payments, and compliance solutions.	1. NABARD shall follow the terms and conditions as defined in EOI document. NABARD is looking for IT solutoin providers with experience of development sector.
3	6	Section III, Point 2 (i)	1. Online portal for submitting initial project concept notes	1. Will the project concept note be uploaded by FSDD/OFDD/MCID/D-CAS/DEAR/DFIBT/IDD/SPD and approval be given by NABARD?	1. Concept note submission depends on scheme requirements. For example, FSDD, Watershed program require concept note submission by PIA. Portal should give provisions to submit concept note for all schemes.
4	5	Section III, Point 1 (Para 9)	1. It will be within the Enterprise Architecture of NABARD and integrate with existing NABARD systems and databases to facilitate seamless exchange of data. The portal will generate reports and analytics to track grant utilization, impact assessment, and performance evaluation.	1. What is the platform on which NABARD's legacy systems are built?	1. NABARD legacy systems are managed and designed for different purposes as per specific / technical requirements.

5	11	Section III, Point 3 (Para 5)	1. Enable integration with internal systems of NABARD and APIs as required for data exchange and interoperability. 2. Should be capable to integrate seamlessly with other applications running in NABARD like CLMAS, TALMS, OSS, HRMS, Data Collector etc.	1. What type of APIs are expected by NABARD's legacy solution for integration? 2. Will the department share the APIs for the integrations required? 3. Query on ADF capability: How many integrations are expected?	1. Integration with existing systems like CLMAS (CBS), ENSURE (MIS), six existing portals of development departments Data Warehouse may be required through APIs. 2. APIs will be required to be developed by the Vendor of Grant Management Portal. 3. ADF capability may be required for CLMAS, ENSURE, NABDATA, and six existing portal.
6	6	Section III, Point 2 (ii)	1. Automated due diligence checklist to assess project feasibility.	What will be the parameters for Automated due diligence	1. There are well defined parameters for Due Diligence and Assessment of the partner agency already in use.
7	7	Section III, Point 2 (v)	1. Integration with decision-makers for electronic approval.	What are the systems that the system is expected to integrate with?	1. The scrutiny & approval process shall take place within the Grant Management Porta and subsequently the project shall be get integrated with CLMAS (core babking) and NABDATA.
8	12	Section III, Point 4 (v)	1. The proposed solution by the vendor should be common for all departments; however, if there are any changes or customization based on scheme requirements, the same will have to be developed at no extra cost. Therefore, the start-up/vendor should be prepared to provide enhancements/modifications keeping in view the fresh/future requirements of NABARD or Regulatory/Statutory Authorities.	Does NABARD have a prevailing Grant portal which needs to be enhanced or is it a new development?	It is a new development emcompassing entire project life cycle ie. Application, Scrutiny, Sanction, Monitoring, Disbursements, Completion, Impact Evaluation.

9	8	Section III, Point 2 (3)	1. The solution should envisage parameterization, historical data management, verifying data quality, migrating data, user acceptance testing, performance & stress testing, documentation, training, knowledge transfers and support.	How much data is to be migrated? Will there be data entry required?	1. Data of projects implemented in last 5 years needs to be migrated/uploaded. 2. Yes. data entry will be required in respect of data from NABARD Regional Offices and Head office departments.
10	9	Section III, Point 3 (Para 2)	1. Application form to be uniform across all departments with 20% of customization based on scheme wise requirements. 2. The proposed solution by the vendor should be common for all departments; however, if there are any changes or customization based on scheme requirements, the same will have to be developed at no extra cost. Therefore, the start-up/vendor should be prepared to provide enhancements/modifications keeping in view the fresh/future requirements of NABARD or Regulatory/Statutory Authorities.	What are the types of schemes required for forms to be customized? Will it be equal to 20% only? What is the extent of customization required for schemes? Major enhancements can customizations would have to be estimated.	1. All the schemes of grant management departments should be customised as per requirements. Scheme details available on NABARD website. 2. 80% of the application form shall be uniform to most of the schemes. Customization shall be required for 20% of the application form. However, in some schemes the customization requirement shall be more than 20%.
11	10	Section III, Point 3 (Para 6)	Develop a mobile application for capturing data like beneficiary information, photos, videos etc.	What are the platforms in which the mobile app is to be developed?	1. Grant Management portal is to be developed as web platform. The mobile application needs to be developed around that for both Android & IOS.
12	22	Section IV-Point 6.	No Partnership/Consortium bidding is allowed	To allow consortium if possible, so that we can participate with some partner company	NABARD to follow T & C of the EOI.