CORRIGENDUM -1: RESPONSE TO PRE-BID QUERIES Held on 08.02.2024

Sr. No.	EOI Document Reference	Clause (in brief)	Brief Details/Query in reference to the clause	Clarification By NABARD
1	Annexure I: ELIGIBILITY CRITERIA	The bidder should have three completed/ ongoing projects in BFSI/Government/ PSU on the proposed LCAP in India, each costing not less than ₹ 5 Crore in the last five financial years.	We humbly requesting bank to relax this criteria considering GOI guideline for MSEs. {Ministry of Micro, Small & Medium Enterprises (MSMEs) vide Policy Circular No. 1(2)(1)/2016-MA dated 10" March, 2016 has clarified that all Central Ministries / Departments / Central Public Sector Undertakings (CPSUs) may relax condition of prior experience with respect of Micro & Small Enterprises (MSEs) in all public procurements subject to meeting of quality and technical specifications.}	Please refer the corrigendum to see updated clause

2	Annexure I: ELIGIBILITY CRITERIA	1) The average annual financial turnover of the bidder should not be less than ₹ 100 Crore during the last three financial years.	We humbly requesting bank to relax this criteria considering GOI guideline for MSEs. {Ministry of Micro, Small & Medium Enterprises (MSMEs) vide Policy Circular No. 1(2)(1)/2016-MA dated 10" March, 2016 has clarified that all Central Ministries / Departments / Central Public Sector Undertakings (CPSUs) may relax condition of prior turnover and prior experience with respect of Micro & Small Enterprises (MSEs) in all public procurements subject to meeting of quality and technical specifications.}	Please refer to Pt 11 of SECTION VII – TERMS & CONDITIONS on Page 19 of the EOI document.

3	Annexure V (Project Details)	Details of project undertaken by the bidder in BFSI/ Government/ PSU in India of not less than 02 crore each (Attach Copy of Purchase orders/ any documentary evidence)	Consideration of Self Certificate for the work executed as a legal document given restrictions with sharing of client specific documents due to NDA Agreements and compliance.	No change
4	ANNEXURE VIII - PRE-CONTRACT INTEGRITY PACT	If the Contractor is a consortium, this agreement should be signed by all consortium members.	As per our assumption, consortium is allowed in this EOI.Request the department to clarify.	No partnership or consortium is allowed. Please refer the corrigendum to see updated clause

5	ANNEXURE VIII - PRE-CONTRACT INTEGRITY PACT - Section X - Other provisions	(3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.	We humbly requesting bank to kindly confirm whether consortium is allower or not.	No partnership or consortium is allowed. Please refer the corrigendum to see updated clause
6	SECTION III- SCOPE OF WORK	Once the SI of the selected platform is finalised through this EOI and subsequently the RFP process, he shall be responsible for setting up a Software Factory for NABARD, along with an entire development team, including UI/UX designer, database manager, certified LCAP developers, business analyst and a project manager.	Kindly specify the number of personnel required by NABARD - UI/UX designer, database manager, certified LCAP developers, business analyst and a project manager.	Details will be shared in the RFP stage to all shortlisted bidders
7	SECTION III- SCOPE OF WORK	Security Features: The platform should offer robust authentication and authorization mechanisms, data encryption, and compliance with security standards.	Any specific autheticatiion mechanism expected? Like LDAP, AD etc.	Please refer Annexure II MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM- Point 18

8	SECTION III-SCOPE OF WORK	Documentation and Training: There should be comprehensive documentation available for developers and administrators, alongside an ecosystem for self-learning and certification. The platform should also provide online and classroom training resources and support.	Any onsite training is required? If yes please specify how many sessions.	Details will be shared in the RFP stage to all shortlisted bidders
9	SECTION III-SCOPE OF WORK	4. AI Integration: The platform should have integration of Artificial Intelligence (AI) for software development lifecycle (design/development/testing/deploy)	Please clarify the expectation: Does it mean the platform should offer out-of-the-box AI capabilities?	No Change. Please refer to EOI.
10	SECTION III-SCOPE OF WORK	15.Application Performance Monitoring: The platform should include application performance monitoring tool to trigger alerts in case of any events.	Can SI use any platform-supported APM tool recommended by the OEM?	No Change. Please refer to EOI.

11	SECTION -IV - MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM	Bidder must provide Reference Link against each criteria. Upon opening the reference link, the feature supporting the clause must be highlighted.	Can we submit report /manual/document instead of reference link for complying with the minimum eligibility criteria	Report /manual/document may be submitted on company's letterhead and signed by authorised signatory. Please refer corrigendum to see updated clause

12	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM	The platform should have an active developer community on the platform, along with the availability of third-party integrations and plugins.	We understand the bidder would provide user manual / training manual and train the trainer at regular intervals as required by NABARD. Hope this is ok	PLease refer to terms of EOI.
13	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI	2 Platform deployment >> The bidder should have three completed/ ongoing projects in BFSI/Government/ PSU on the proposed LCAP in India, each costing not less than ₹ 5 Crore in the last five financial years.	Please confirm whether the under-development project would be considered qualified or not?	PLease refer to terms of EOI.
14	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI - Company Profile	Minimum 5 years' experience in implementing the proposed LCAP.	Consideration in terms of Minimum experience tenure to 2-3 years	Please refer the corrigendum to see updated clause
15	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI Platform Deployment	The bidder should have three completed/ ongoing projects in BFSI/Government/ PSU on the proposed LCAP in India, each costing not less than ₹ 5 Crore in the last five financial years.	Consideration of Global credentials across industry given the limitation of large deals specific to low code platform in India for identified industry.	Please refer the corrigendum to see updated clause

16	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI Platform deployment	The bidder should have three completed/ ongoing projects in BFSI/Government/ PSU on the proposed LCAP in India, each costing not less than ₹ 5 Crore in the last five financial years.	Reqesting to amend the clause as below The bidder should have one completed/ ongoing projects in BFSI/Government/ PSU/ Private on the proposed LCAP in India, each costing not less than ₹ 15 Crore in the last five financial years.	Please refer the corrigendum to see updated clause
17	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI (Page No.8)	1. Should be SI of a Low Code Application Platform	Can an OEM directly participate in the bid as both an SI and OEM?	Please refer the corrigendum to see updated clause
18	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI (Page No.8)	2. Minimum 5 years' experience in implementing the proposed LCAP.	We kindly request NABARD to consider amending the clause as follows, considering the fast-evolving low-code no-code market in the last three years. This modification will enable OEMs like us to participate in this RFP. 2. Minimum 3 years' experience in implementing the proposed LCAP.	Please refer the corrigendum to see updated clause

| 19 | SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI (Page No.8) | 2. Platform deployment

The bidder should have three completed/ ongoing projects in BFSI/Government/ PSU on the proposed LCAP in India, each costing not less than ₹ 5 Crore in the last five financial years. | As this is an EoI stage, we kindly request NABARD to consider amending the clause as follows, considering the fast-evolving low-code no-code market. It is very difficult for the SI/bidder to have three orders with each costing not less than ₹ 5 Crore in the last five financial years

"The bidder/OEM should have three completed/ ongoing projects in BFSI/Government/ PSU on the proposed LCAP in India.

(i) Out of three projects, one project costing not less than ₹ 5 Crore in the last three financial years.
(or)
(iii) Three projects cumulatively more than ₹ 15 Crores in the last three financial years" | Please refer the corrigendum to see updated clause |
| 20 | SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI

Company Profile | 1.   Should be SI of a Low CodeApplication Platform

2.   Minimum 5 years' experience in implementing the proposed LCAP. | Reqesting to amend the clause as below

1.   Should be SI of a Low CodeApplication Platform

2.   Minimum 1 years experience in implementing the proposed LCAP. | Please refer the corrigendum to see updated clause |

21	SECTION IV - MINIMUM ELIGIBILITY CRITERIA FOR SI Platform deployment Manpower	The bidder should be able to provide manpower, such as UI/UX designer, database manager, business analyst, a project manager and LCAP developers who are certified on the proposed platform, as part of the development team which will be setup.	Can you please specify if the manpower is required to be deployed on site? If Yes please share the count of such resources and time period.	Details would be shared in RFP stage to all shortlisted bidders
22	SECTION IV MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM	9. Provide repository of free reusable component / templates /modules/connectors, etc.	Kindly elaborate the requirement	A link to the repository of reusable components/templates/modules /connectors may be shared.
23	SECTION IV MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM	15. The platform should include application performance monitoring tool to monitor performance of each deployed website/app etc.	Newgen is Indian 32+ years old product software company with Low code platform as its prime offering. We understand third party APM tool would be integrated with the LCAP platform from best of breed APM provider. Provisioning and contracting to be done by NABARD. Hope this is ok.	No Change. Please refer to EOI.
24	SECTION IV MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM	It should support a cross-platform, unified codebase for developing both responsive websites and mobile apps for both Android and iOS	Newgen provides out of box capability for developing web portal. Also the forms for mobile application can be configured which can be accessed by authorised users via Newgen iBPS mobile application compatible with iOS as well as Android in online mode connected to internet. Hope this suffice the requirement.	PLease refer to terms of EOI.

25	SECTION IV MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM	The platform should be available for learning/testing by community members through limited free-tier or a time bound trial version	Newgen provides partner training and certification for developing workflow on LCNC platform. Hope this is ok.	PLease refer to terms of EOI.
26	SECTION IV Minimum Eligibility Criteria For SI	The average annual financial turnover of the bidder should not be less than ₹ 100 Crore during the last three financial years.	Request the department to change this clause. The average annual financial turnover of the bidder should not be less than ₹ 30 Crore during the last three financial years.	No Change.
27	SECTION VI – PROOF OF CONCEPT	The POC event will be a one-day event with fixed time limit, providing an opportunity for bidders to showcase their LCAP capabilities.	We understand that the use case for POC would be provided in advance prior to POC day / date.	No Change. Please refer to EOI.
28	SECTION VI – PROOF OF CONCEPT	Bidders must obtain a minimum score of 50 out of a total of 100 marks to clear the POC round	Kindly specify the scoring against each parameter mentioned for the evaluating the POC a. Adherence to Case Study Requirements b. Development Speed and Efficiency c. User Experience and Design d. Customization and Flexibility e. Innovation and Problem-Solving f. Team Collaboration and Coordination	Please refer the corrigendum to see updated clause
29	SECTION VII – TERMS & CONDITIONS - Public Procurement Policy on Micro and Small Enterprises (MSEs):	a. NABARD is governed by provisions of the Public Procurement Policy for Micro and Small Enterprises (MSEs) as circulated by the Ministry of MSME, GoI.	As NABARD is governed by provisions of the Public Procurement Policy for MSME, GoI, we kindly request NABARD may relax the condition of prior turnover and prior experience in public procurement for all start-ups and MSE's as per letter no. DPE/7(4)/2017-Fin dated 08.11.2016, issued by Ministry of Finance, PPD to all ministries, dept.	Please refer to Pt 11 of SECTION VII – TERMS & CONDITIONS on Page 19.

30	General		We understand that the details for the solution to be build will be circulated during RFP stage. Hope the understanding is correct	We are looking for LCAP platform and a development team for developing applications, websites and portals etc, on continuous basis , as and when required by NABARD.
31	General		Kindly specify the concurrency of users using the LCNC platform at given point of time	Platform should be able to handle upto 1000 concurrent users and scalabale subsequently. Please refer the corrigendum to see updated clause
32	General		Kindly specify total number of users using the LCNC platform	Bidders may provide the maximum number of cumulative users that may be supported by the platform across all websites and mobile apps etc. built on the platform. Please refer the corrigendum to see updated clause
33	General		Kindly specify the number of integration envisaged with third party application and LCNC platform along with the use case for integration	Please refer to SECTION III-SCOPE OF WORK - Point 3

34	General		Kindly specify the use case / solution for which LCNC platform is required	We are looking for LCAP platform and a development team for developing applications, websites and portals etc, on continuous basis , as and when required by NABARD.

35	General		We understand that the deployment of LCNC platform is on-premise. Kindly confirm if the understanding is correct	Please refer to Point 8 of SECTION III- SCOPE OF WORK (Page 7 of the EOI document)
36	General		Kindly specify the environment envisaged - Production, DR, Development, UAT, any other?	Environment envisaged are : Development, UAT, Production and DR.
37	General		Kindly specify the clustering - Active - Active, Active Passive within environments	Both modes should be supported.
38	General		Kindly specify if scanning solution is required for scanning physical documents. If yes kindly mention number of scanning stations required.	Not applicable
39	General	Last Date & Time for Bid submission: 20th Feb 2024 @ 3:00 PM	We humbly request bank to extend the bid submission for atleast 10-15 days after the pre-bid clarification is shared.	No change
40	General	Target Audience	Who are the primary users or stakeholders for this project?	Primarily internal users but will be extended to external users subsequently.

| 41 | General | Project Timeline | What is the desired timeline for the project, including key milestones? | We are looking for LCAP platform and a development team for developing applications, websites and portals etc, on continuous basis , as and when required by NABARD. |
| 42 | General | Integration Points | 1. Are there any existing systems or third-party services that need to be integrated into the project? 2. Assuming All the External APIs for integration will be provided by MahaIT. | Please refer to ANNEXURE II - Pt 12- Integration and Extensibility capabilities. |

43	General	Technology Stack	1. Are there specific technologies, frameworks, or programming languages that should be used? 2. Is there a preference for open-source solutions?	We are looking for LCAP platform and a development team for developing applications, websites and portals etc, on continuous basis , as and when required by NABARD.
44	General	Hosting and Deployment	1. Where should the application be hosted, and are there any specific hosting requirements? 2. What is the preferred deployment strategy?	Please refer to SECTION -IV MINIMUM ELIGIBILITY CRITERIA FOR PLATFORM deployment criteria points 21 to 24 .
45	General	User Interface Preferences	1. Are there any specific design styles, color schemes, or UI patterns preferred? 2. Do you have any design references or inspirations?	Not applicable

46	General	Data Migration	1. Is there are requirement of Data Migration ? If Yes, Can you provide a comprehensive overview of the existing data structure and its mapping to the new system? 2. What is the volume of data to be migrated, and are there performance considerations for large datasets?	May be needed in future
47	General	SSL Certificate	1. Have SSL certificates been obtained for the domain(s) associated with the project? 2. What is the validity period of the SSL certificates, and is there a process in place for timely renewal?	The necessary arrangements for SSL certication shall be taken care of by NABARD.
48	General	Post-launch Support	1. What level of support is expected after the project goes live? 2. Are there specific service level agreements (SLAs) for support?	Details will be provided at the RFP stage